

Checkr

CUSTOMER STORY

How Automated Adjudication Helps DRAIVER Streamline Driver Vetting



DRAIVER

DRAIVER and Checkr Story

DRAIVER works to help connect drivers with people who need to move their vehicles. Being a highly regulated industry, safety and compliance are of the utmost importance to DRAIVER.

As DRAIVER scaled rapidly, they were in need of a background check provider that could not only scale with them, but also ensure their customers that DRAIVER would continue to uphold the safety standards they'd come to expect.

"We've improved our efficiencies tremendously with Checkr. Checkr has the ability to cull driver candidates with their adjudication matrix in a seamless and systematic way. This has enabled us to meet new market demand weeks earlier than we used to."

Kathy Zapp
Chief Risk Officer, DRAIVER

DRAIVER uses Checkr's positive adjudication matrix to help DRAIVER find the candidates

About DRAIVER

DRAIVER is a self learning logistics platform that moves vehicles by planning, executing, and instructing drivers.

How DRAIVER Succeeds with Checkr



High Volume: 9,000+ checks annually



Fast Turnaround: Average turn around time of 48 hours or less on MVRs



Cost Reduction: Progressive screening ensures safety and reduces spend



Quick Results: Average turn around time of 72 hours or less on criminal checks

Checkr

they need and get them through the onboarding process and on the road as quickly as possible.

Thanks to Checkr's adjudication process and speed of turnaround, DRAIVER is able to process upwards of 300 drivers in a week.

With Checkr, candidates not passing specific flags are automatically and systematically denied from the Checkr platform relieving DRAIVER from additional work reviewing.

Without Checkr, DRAIVER's driver vetting process would be strenuous, stressful and would take many staff additions. Drivers that pass all checks are automatically activated in DRAIVER's system via API.

"Checkr is the only company that we know of that's able to meet our demand for accuracy and prompt reporting."

Kathy Zapp
Chief Risk Officer, DRAIVER

DRAIVER measures the value of Checkr based on their ability to meet new market demand at a cost that fits into their projected financials.

"What I love about Checkr is that they valued us as much as what they brought to the table. They truly care about our business and we appreciate that."

Kathy Zapp
Chief Risk Officer, DRAIVER

With Checkr's people trust platform, DRAIVER has scaled their operations and brought additional drivers to the road.

Favorite Features

- ✓ **Customizable Adjudication:**
Make unbiased decisions and expand talent pools
- ✓ **Compliance Technology:**
Proprietary compliance technology to ensure data is legally reportable and accurate, while helping to reduce human biases
- ✓ **API Integration:**
Makes screening process smoother and more efficient

They're now able to support more customers without having to significantly scale up their adjudication team or worry about fulfillment.

Other Happy Checkr Customers

Clutter

FAVOR™

Dispatch™
TAP. TRACK. DELIVER.