![Etech - playing by the rules]

How Checkr Mitigates Risks & Maintains Compliance

Etech Global Services is a leading provider of customer engagement solutions for Fortune 500 companies, universities, banks, telecom leaders, and more. Etech's commitment to continuous improvement, next generation technology, and empowering people results in a solution that drives customer experience and reduces effort. Offering solutions in inbound and outbound calling, live chat, support, quality monitoring implementation, Etech is here to communicate with your customers when and how they choose.

> "Before Checkr, an individual could start training while waiting for their background check to come through. In some instances, we would have to go in and actually extract an employee from class, which is embarrassing for all. But Checkr expediting the background check process has eliminated all that. There's no more hesitation or crossing our fingers that someone will work out."

Veronica Chimney,
Senior Vice President of Human Resources

Why Choose a Premium Offering?

Accuracy
Accurately completes 900 background checks per year

Speed
70% faster turnaround time

Cost Savings
Cost savings of $20,000 a year by eliminating false onboarding starts

Safety and Compliance
Ensure ongoing safety and compliance with continuous background checks

Checkr

The Etech-Checkr Story

Each year, Etech hires and background checks between 800 and 900 employees across multiple locations. Before Checkr, this high volume along with a tight onboarding schedule meant that eTech was sending candidates into training while waiting up to 9 days for their background checks to be completed. Too often, late-arising issues would cause individuals to be pulled mid-training, leaving gaps in the cohort and shortages in planned revenue. Now, with Checkr's average turnaround time of 2 days, Etech has virtually eliminated the risk of beginning to onboard candidates before they are fully vetted.

In addition to streamlining their onboarding process, Checkr has helped eTech meet the compliance requirements of their many high-security hiring campaigns. In the past, hires considered high-risk could go years without any follow-up background check. Now, with Checkr's Continuous Check feature, eTech can quickly and easily run annual re-checks to ensure that

Historically, an individual could be hired, and we would not run a background for years. With Continuous Check, every year a check goes through for a high-risk, security-elevated campaign employee. We like to ensure that their record remains as-is with Continuous Check.

employees with background issues in their distant past remain in compliance with clearance policies.

With their hiring volume and security needs, Etech couldn't afford any inaccuracies that would compromise their processes' compliance. Nor could they afford any background check delays that risked onboarding candidates before they were completely vetted. Checkr serves as Etech's partner in risk mitigation and compliance, providing an easy-to-use system that ensures more quality hires make it through their process completely.

Etech's Favorite Features

Custom Filtering and Evaluation Tools:
Ensure compliance and mitigate risk based on geography and role type

Intuitive Platform:
Easy-to-use platform reduced manual time spent on adjudication and onboarding of new adjudicators

Continuous Check:
Ensure ongoing safety and compliance with recurring background checks

Status Notifications:
Status notifications that empower candidates and save admin time on questions

Other Happy Checkr Customers

INFINITY   continuum   InfoCision

Checkr