

Checkr

CUSTOMER STORY

Staffing companies improve trust with customers and help workers get more jobs



The Field Nation and Checkr story

Field Nation was challenged by its rapid expansion and growth. They needed to continue providing a full pipeline of contractors while continuing to improve the trust of their customers and the experience of the contractors on their platform.

“With Checkr, we have access to an extra level of support that our previous providers didn’t provide us.”

Nicole Berg

Director of Provider Experience & Recruitment

Checkr allowed them to improve contractor experience by giving them the opportunity to add background check and drug screen badges to contractor profiles. This helped build the trust and satisfaction of Field Nation’s customers.

About Field Nation

Field Nation is an IT field services marketplace that connects contractors to companies to get work done. Field Nation connects people to accomplish great work.

Field Nation succeeds with Checkr



Helping workers get gigs

Technicians on Field Nation platform are 58% more likely to get a work order if they have a background check completed with Checkr



Reduced turnaround time

Background check turnaround reduced to under three days



Supports rapid scaling

500+ checks completed monthly

Checkr

Checkr was able to provide better turnaround times and support than Field Nation's previous providers. Integration with Checkr has been key to making background checks and drug screens an easy process that helps Field Nation's technicians get more business.

"Checkr helps ensure our business is compliant with state and federal regulations. We've used the Checkr Knowledge Center to train our entire compliance team on the adjudication process, EEOC laws, FCRA, and any updates to legislation."

Nicole Berg
Director of Provider Experience & Recruitment

Field Nation uses Checkr for background checks and drug screenings. Checkr's automated features have improved Field Nation's efficiencies and experience on the management side. Being integrated with Checkr makes Field Nation's screening process a seamless experience for providers and clients.

"Knowing the level of support we do have is a huge reassurance. Our account manager is incredibly responsive. For Field Nation, reliable and accurate background checks and drug screenings are imperative. Knowing we can trust Checkr helps our clients trust us. That's the key to our success."

Nicole Berg
Director of Provider Experience & Recruitment

Field Nation's Favorite Features

- ✓ **Drug Testing:** Rapid, accurate drug test results
- ✓ **Dedicated Account Manager:** Regular check-ins and fast response times
- ✓ **API Integration:** Makes screening process smoother and more efficient

By the end of last year, Field Nation standardized their badging requirements to be screened exclusively through Checkr on Field Nation.

Other Happy Checkr Customers

